



DOGTOPIA DOGGIE DAYCARE & HOTEL: AGREEMENT AND ENROLMENT FORM:

Date: _____

Name & Surname: _____

Email Address: _____

Physical Address: _____

Cellphone no.: _____

Emergency Contact & Cellphone no.: _____

Vet: _____ Contact details: _____

Pet insurance: Y / N

Pet Insurance provider: _____

Dog 1 Name: _____

Breed: _____

Male or Female: _____ Age: _____

Birthday: _____

Dog 3 Name: _____

Breed: _____

Male or Female: _____ Age: _____

Birthday: _____

Dog 2 Name: _____

Breed: _____

Male or Female: _____ Age: _____

Birthday: _____

Dog 4 Name: _____

Breed: _____

Male or Female: _____ Age: _____

Birthday: _____

In order for your dog/s to attend Dogtopia Doggie Daycare & Hotel, he/she is required to be well socialized with other dogs and people, is a small breed and doesn't suffer from any major anxiety disorders.

Please circle the applicable Y (Yes) or N (No) and provide further details.

Dog 1: Is your dog well socialized: Y / N

Does he/she suffer from anxiety: Y / N

Dog 2: Is your dog well socialized: Y / N

Does he/she suffer from anxiety: Y / N

Dog 3: Is your dog well socialized: Y / N

Does he/she suffer from anxiety: Y / N

Dog 4: Is your dog well socialized: Y / N

Does he/she suffer from anxiety: Y / N

Has your dog/s shown aggression to people, dogs or any other animals? Y / N

Should your dog suffer from mild/occasional anxiety from time to time, please explain further, and describe what steps are taken to calm the dog down:

Details:

In order for your dog/s to attend Dogtopia Doggie Daycare and Hotel, he/she is required to be spayed or neutered.

Please circle the applicable Y (Yes) or N (No) and provide further details if requested:

Dog 1: Is your female dog spayed*: Y / N Is your male dog neutered*: Y / N

Dog 2: Is your female dog spayed*: Y / N Is your male dog neutered*: Y / N

Dog 3: Is your female dog spayed*: Y / N Is your male dog neutered*: Y / N

Dog 4: Is your female dog spayed*: Y / N Is your male dog neutered*: Y / N

** Dogtopia will not accept any female or male dogs **older than 6 months** who are not spayed or neutered. This requirement is mandatory and not negotiable, and is for the best interest of the company, environment as well as the other dogs attending the facilities. .*

Mandatory annual vaccinations required for enrolment*

Dog 1: 5 in 1: Y / N Rabies: Y / N Kennel cough up: Y / N

Dog 2: 5 in 1: Y / N Rabies: Y / N Kennel cough up: Y / N

Dog 3: 5 in 1: Y / N Rabies: Y / N Kennel cough up: Y / N

Dog 4: 5 in 1: Y / N Rabies: Y / N Kennel cough up: Y / N

**Please note that we cannot accept any dog whose annual vaccinations are not up-to-date. This includes kennel cough due the nature of the business and to ensure a safe environment. Non-compliant dogs will be excluded from these services. Copies need to be handed in or emailed to info@dogtopia.co.za after each year that they are administered.*

Has your dog/s had tick, flea and de-worming treatment/s*?

Dog 1: Y / N

Dog 2: Y / N

Dog 3: Y / N

Dog 4: Y / N

** All dogs must be on a regular program. In the event that dog/s are found to have parasite/s, their owner will be asked to remove the/s dog from Dogtopia Pty (Ltd) Doggie Daycare & Hotel Ballito immediately until treated correctly. Treatment products can be purchased at Collar and Comb Grooming Parlour and can be administered on-site.*

Is your dog/s allergic to anything?

Dog 1: Y / N

Dog 2: Y / N

Dog 3: Y / N

Dog 4: Y / N

Please specify:

Describe your dog's general health including any medical conditions that we should be made aware of together with brief details of symptoms. Please include a list of medication that they are taking on a regular basis:

Is your dog allowed to swim at daycare/boarding? Y / N

What food does your dog eat*?

How many grams per serving? _____ How many times per day? _____

**Please note: We only feed puppies and dogs who are staying for a full day or night at the hotel. Please bring your own specific food, portioned and packaged accordingly.*

Payments/Refunds:

*Payments need to be made via CARD or EFT's, NO CASH payments accepted.

* No refunds will be issued for daycare bundles issued by Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito

*Should you be making use of the boarding services, please take note of the following:

An upfront 50% deposit will be required to secure the booking, with the balance due upon arrival. A 25% cancellation fee will apply if cancelled 48 hours or more in advance. Full payment is due for cancellations within 48 hours.

Terms and conditions:

I,

(Full Name and Surname) accept and confirm the above information to be true and that:

1. I am submitting this form to enrol my dog/s into Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito and I will provide proof of vaccinations - ALL pages, together with the completed Agreement and Enrolment form.
2. I will ensure that my dog/s has had ALL of his/her vaccinations and that they are kept up-to-date and I will provide Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito with copies EACH TIME my dog gets vaccinated.
3. I will ensure that my dog/s are on regular Tick, Flea and Deworming treatment.
4. I confirm that all payments for services rendered by Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito will be made in advance and all deposits paid upon acceptance of the invoice for the hotel in order to secure the booking.
5. I will ALWAYS bring my dog/s into Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito WITH A COLLAR/HARNESS and on a lead.

6. I confirm that my dog/s are in good health and I will notify Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito of any health problems and/or if my dog/s have any allergies and what the symptoms are.
7. We cannot accept dogs that suffer from SEVERE SEPRATION ANXIETY or have medical issues such as BACK AND LEG PROBLEMS due to our open, cage-free environment policy. Non-extreme cases will be assessed at the management's discretion, and dogs may be asked to leave if they are a disturbance or if the environment is not conducive to the animal's best interest.
8. If I or my Emergency Contact cannot be reached, Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito may take any and all action necessary to secure the health and well-being of my dog/s, including any veterinary attention deemed necessary for the owners account.
9. I am responsible for any harm caused by my dog/s while he/she is attending or using services provided by Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito and I will be charged a replacement fee for ANY AND ALL destruction to property or belongings of Dogtopia Pty (Ltd) Doggie Daycare & Hotel Ballito.
10. I am fully responsible for ANY AND ALL veterinary bills incurred on my dogs' behalf.
11. I CONFIRM THAT MY DOG/S ARE WELL SOCIALIZED AND HAVE INTERACTED WITH OTHER DOGS AND HUMANS IN THE PAST WITHOUT INCIDENT.
12. My dog/s are allowed to play with other dogs and I accept and understand that although my dog/s are supervised at all times, he/she might receive an occasional nip or scratch.
13. I indemnify and hold blameless Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito for any fight/s that may occur at Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito and I understand that they cannot guarantee that there will never be a fight. Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito will do ALL IN THEIR POWER to separate dogs and notify owners immediately if a fight does occur.
14. I assume full responsibility if my dog/s bites or attacks another dog/s or staff member while at Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito and I will be asked to permanently and immediately remove my dog without refund for his/her visit or stay and I will be 100% LIABLE for ANY AND ALL veterinary and medical bills incurred on behalf of the other dog/s or staff member should this be required as a result of the incident.
15. I will notify Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito if there is any history of my dog/s escaping enclosed areas.
16. If my dog/s are female or male and not spayed or neutered, I confirm that she/he is younger than 6 months of age. I will not bring my female to Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito while she is in season. If I wish to continue visits then I will ensure that my dog/s are spayed/neutered before she/he is older than 6 months.
17. If my dog/s needs to eat while at Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito, I will provide my own food, pack it portion-size, and send it in a container in his/her bag.
18. My dog's likeness may be captured on video and camera and be used on social media platforms by Doggie Den.
19. If I am running late, I will let Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito know or send someone in my absence to collect my dog/s.
20. I will be liable for late collection charges if my dog/s are collected after 17.00 from the daycare. I will be liable for early drop off fees for the hotel before 14:00 on the day of arrival and late collection charges after 10:00 on the day of departure from the hotel. Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito confirms that exceptions will be made for late collection should the delay be unavoidable).

21. Should I wish to have my dog/s groomed at Collar and Comb, I will notify Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito. I understand that the grooming is charged for separately from daycare & hotel.
22. This agreement applies to each and every occasion on which I bring my dog/s to Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito in advance and will remain in Full Force and Effect between the parties until and unless otherwise cancelled or superseded in writing and signed by both parties.

Waiver, Assumption of Risk and Agreement to Hold Harmless:

I hereby certify that I understand that bringing my dog/s to daycare and/or the hotel might present a risk of injury to others and/or damage to property. I (or in the event of a minor, the parent or guardian) hereby accept full responsibility for any actions resulting in loss, injury or damage caused by my dog/s. I further agree to hold harmless its owners: Nicolle Jordi, Wayne Jordi and/or Vicky Lingley, Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito, dog handlers and care takers from all liability for any loss, injury or property damage in any way resulting from my enrolment and my dog's attendance at Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito. Any legal expenses incurred in defence or enforcement of this agreement shall be for your own responsibility. Each owner takes responsibility for his/her own dog/s.

Dogtopia (Pty) Ltd – Liability Waiver & Marketing Consent:

This agreement is intended to discharge **Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito**, its owners (namely: Nicolle Jordi, Wayne Jordi, and Vicky Lingley), and all its staff members from and against any liability arising out of or in any way connected to such activities offered at the daycare and hotel. Dogtopia (Pty) Ltd Doggie Daycare & Hotel Ballito reserves the right of refusal of services for and to any dog(s) that are not socialized or do not fit into the environment.

By signing this agreement, you are also opting in to receive marketing messaging from Dogtopia (Pty) Ltd in accordance with the South African Protection of Personal Information Act (POPI Act).

You may opt out of receiving such communication at any time.

Signed at: _____ on this day _____ of _____ 20 _____

Full name & Surname: _____

ID Number: _____ Signature: _____

Full name & Surname: _____

Witness: _____ Signature: _____

Your enrolment is complete upon receipt of payment confirmation, your optional "Meet & Greet" assessment (should you be concerned of any behavioural issues) and approval of your dog's veterinary booklet.

Signed, Dogtopia (Pty) Doggie Daycare & Hotel Ballito:

Full name & Signature: _____